#### TRAINING & CONSULTATION TOPICS:

- Working with abused women:
   Frontline and Management
- EAP training on woman abuse
- Development of non-discriminatory policies and procedures
- Cross-cultural perspectives on violence against women
- Diversity training
- Resources for abused women
- Intervention Strategies
- Anti-violence Initiatives
- Elder abuse
- Partner abuse
- Same sex partner abuse
- Sexual Assault
- Impacts of Abuse on Immigrant and Refugee Women
- Women in the workplace
- Conflict resolution

Our training and consultations are not limited to the above topics.

We can customize any type of workshop to meet your organization's needs and objectives. Our programs are developed with an anti-oppression framework.



# We deliver results-oriented, cost-effective, personalized training programs.

We look forward to designing a training program or workshop that is right for your organization. Depending on your needs we can develop programs that are partial-day, full day or multi-day in length.

For more information call the Assaulted Women's Helpline- Training, Resource and Outreach department at:

#### 415-364-4144 x223

Toll free administration: 1-888-364-1210 Or visit <u>www.awhl.org</u>

Contact us to discuss our fees- a sliding scale is available

In addition to our workplace training programs, the Assaulted Women's Helpline offers a toll-free and TTY telephone crisis line to all women in the province of Ontario who have experienced abuse. We provide counselling, emotional support, safety planning, information and referrals. Our service allows women to reach out for help free of charge in up to 154 languages, 24 hours a day, 7 days a week, assured of their anonymity and confidentiality.

#### **WOMEN IN CRISIS CAN CALL:**

GTA: 416-863-0511
Toll-free (Ontario): 1-866-863-0511
Toll-free TTY: 1-866-7868
#SAFE (#7233) from a Bell, Rogers,
Fido, or Telus cell phone

#### **ASSAULTED WOMEN'S HELPLINE**



## TRAINING PROGRAMS FOR THE WORKPLACE

#### **FACTS ABOUT ABUSE**

We know from statistics, media coverage and the tens of thousands of women who call our lines each year, that woman abuse is epidemic.

One half of all Canadian women have experienced at least one form of violence since the age of 16. That woman is someone's mother, daughter, sister, lover, wife, friend, co-worker or employee.

#### **ABUSE CAN TAKE MANY FORMS:**

- Physical
- Emotional/psychological
- Sexual
- Financial
- Neglect

Woman abuse affects people of all cultures, ages, religions, sexual orientations, educational backgrounds and income levels.

The financial cost of all types of violence against women and children, from health, social service, education, employment and criminal justice systems has been estimated at more than \$4 billion annually in Canada.

(<u>Source</u>: Cunningham Report: Prevention of Violence Against Women. It's everyone's responsibility. Ontario

## YOU, THE EMPLOYER, ARE AFFECTED BY VIOLENCE AGAINST WOMEN

All businesses, corporations and service agencies are touched by violence against women.

It does not stay behind closed doors. It is an issue that women have no choice but to bring to their workplace.

Physical traumas, long-term disabilities, depression, low self esteem, alcohol & drug dependance including use/abuse of prescription drugs are just some of the effects of violence on women.

Woman abuse affects employee health and well being, productivity, creativity and benefits costs.

When employers face woman abuse as it affects the workplace they have the power to save lives -- and save money.

**78%** 

of Human Resources professionals polled by Personnel Journal said that woman abuse is a workplace issue.

47%

of senior executives in the same poll said that woman abuse has a harmful effect on the company's productivity.

### AWHL TRAINING PROGRAMS FOR THE WORKPLACE

Our training team can teach you the skills to identify and address violence against women, wherever it occurs.

Our workshops are designed to be interactive and proactive, focusing on violence prevention and intervention. One of the benefits of this type of training is a more cohesive team, which will ultimately increase productivity.

We have trained boards of directors, senior management teams, administrators, doctors, lawyers, psychologists, principals, teachers, nurses and dentists. We can provide consultation and/or customize any training or workshop for your particular work environment, industry and objectives.

## OUR TRAINING, RESOURCE & OUTREACH TEAM:

#### **Margaret Arnason**

Over the past 12 years, Margaret has worked in the community supporting women in different capacities. She brings extensive experience as a counsellor for women in conflict with the law, as a crisis counsellor and also as a family counsellor. She is an experienced group facilitator, team builder and conflict resolution worker. Her years of experience combined with her positive energy and interactive style, encourage participants to engage and challenge themselves making for a productive and comfortable learning process.

#### So-Toy Thompson

So-Toy is passionate about empowering women. Her personal experience has guided her to working in the violence against women sector. Over the past 6 years, So-Toy has worked with women as a counsellor, a group facilitator and a crisis line counselor. She is an experienced team leader and team builder. So-Toy brings experience and understanding to this work.